

# Benefits**4**Me



## **BENEFITS4ME**

DISCOUNTED FINES & VEHICLE LICENCE  
DISC RENEWALS PREMIUM MEMBERSHIP

# WELCOME TO YOUR **BENEFITS4ME** MEMBERSHIP

Your Benefits4Me Membership offers you peace of mind in the event of an emergency and gives you access to value-added services when you need it most.

To get the most out of your Benefits4Me Discounted Fines & Vehicle Licence Disc Renewals Premium Membership, read the product wording terms and conditions contained in this brochure.

**Benefits**  **Me**



# MEMBER BENEFITS

## **Benefits4Me Discounted Fines & Vehicle Licence Disc Renewals Premium**

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# DISCOUNTED FINES ASSIST

Fines Assistance specialises in providing a unique service that is designed to take the hassle out of dealing with traffic fines.

Fines Assistance provides a quick, easy and painless channel to receive fine notifications via email or SMS, and getting your fines paid, with the added benefit of fine reductions for members.

Dealing with municipal and provincial traffic departments can be a complex and arduous process, therefore we use our extensive administrative assistance to simplify the entire process and take the pain away.

## Benefits:

- Proactive notification of issued traffic fines once the member has created their profile.
- Easy, no fuss fines payment facility.
- Proof of payment of fines are submitted to the members for use in roadblocks should the need arise.
- Discounts on traffic fines of up to 50%.

## What Services are Included?

Your membership of Discounted Fines Assist entitles you to the following service(s):

- Proactive notifications of fines posted onto fines databases that allow automated integration.
- Any discount on fines will be for the benefit of the member.
- No queues or admin burdens in dealing with Traffic Departments.



## How does Discounted Fines Assist Portal work?

- You will receive a welcome SMS.
- You will receive login instructions via email to access your Benefits4Me Discounted Fines & Vehicle Licence Disc Renewals portal to your email.
- Login to the Benefits4Me Discounted Fines & Vehicle Licence Disc Renewals portal (<https://benefits4me.claimexpert.site/login>)
- Queries are handled via Support Tickets on the portal.
- Within 1-2 weeks fines issued on your South African ID number posted onto the various fines databases is loaded onto your profile and you receive SMS's and / or email notifications.
- The member can view the fines details on the member portal and use the easy online payment facility to quickly pay your fines.
- Where we negotiate discounts on your behalf you only the discounted amount.
- When new fines are issued on your South African ID number you will receive email and SMS notifications.



## Who is entitled to use the Discounted Fines Assist Portal?

An eligible and registered member of Discounted Fines Assist Portal.

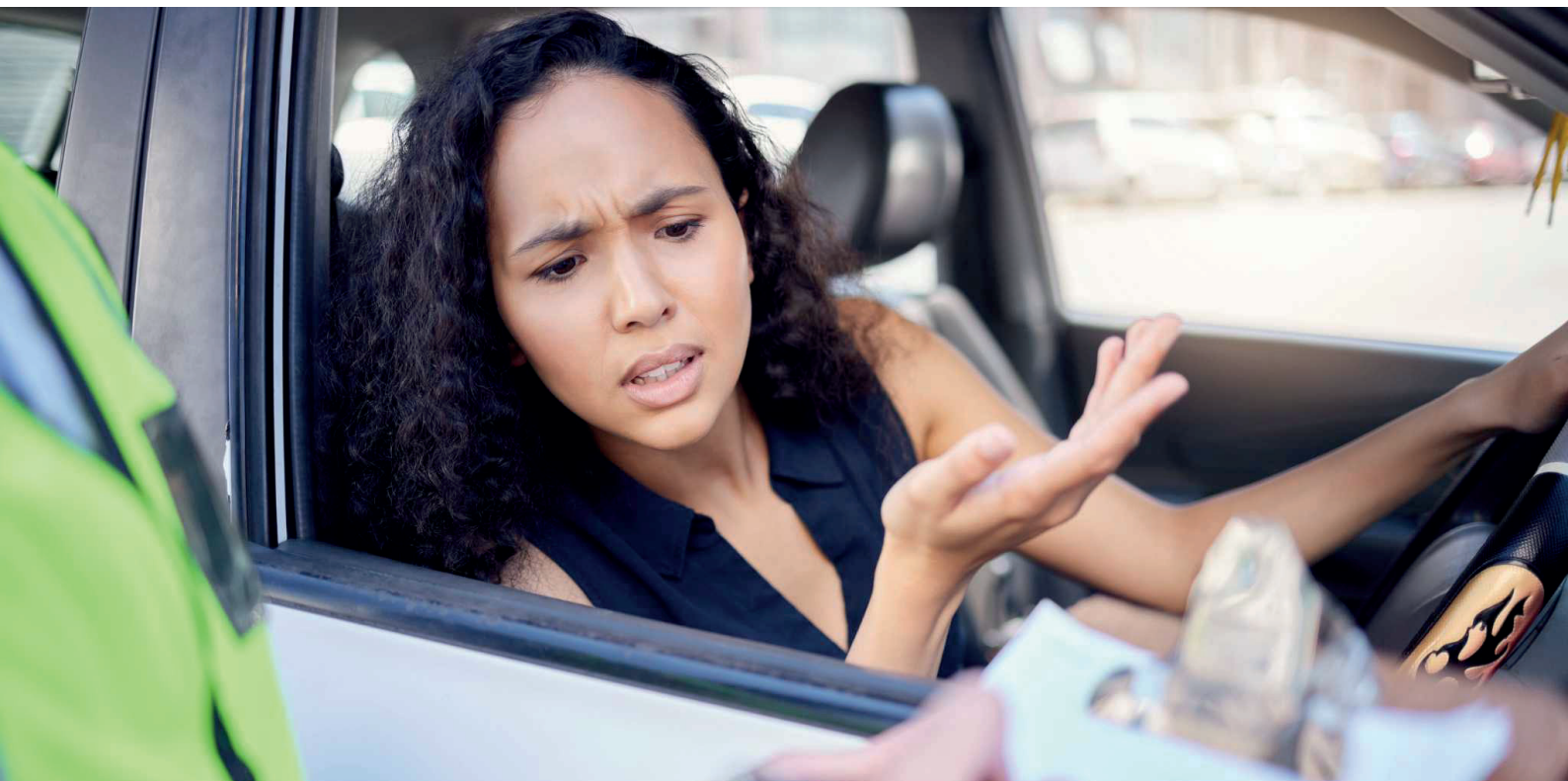
## Terms and Conditions

- The service is only available to valid members.
- Fines notifications will only be communicated to the member proactively if they are posted on a fines database that allows integration.
- At the time of the fine, the member must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- The Fine Payment Assistance service does not include AARTO (Administrative

Adjudication of Road Traffic Offences) de-merit points reductions. Fine Assistance cannot assist in getting demerits reduced once the member is issued with a fine.

- The service is limited to traffic fines issued within South Africa.
- Discounts will be applied where possible but are not guaranteed.
- Any penalty fees over and above the fine amount need to be paid by the member and associated costs.
- Discounted Fines Assist Portal does not guarantee the performance of the traffic department.
- Services and rates only apply to privately owned vehicles.

[CLICK HERE TO ACCESS YOUR FINES & LICENCE PORTAL](#)



# VEHICLE LICENCE DISC RENEWALS

Vehicle Licence Disc Renewals specialises in supporting members with a no-hassle way of renewing their South African vehicle licence discs. The fact is that all vehicle owners must renew their vehicle licence discs every year. The problem is that there is no reliable, proactive renewal notification and these processes are extremely frustrating and time consuming. These processes can also be costly due to penalties and / or fines for late payment or driving without a valid vehicle licence disc.

Dealing with financial institutions, government departments and parastatals such as Traffic Departments can be a complex and arduous process, therefore we use our extensive administrative expertise to simplify the entire process and really take the pain away.

## Your membership of Vehicle Licence Disc Renewals Portal entitles you to the following service(s):

- This service offers members access to a unique service that is designed to take the hassle out of vehicle licence disc renewals.
- Members need to take up a subscription for every vehicle's licence disc renewal they would like covered. One subscription cannot be used for more than one vehicle.
- We protect the members' pocket by making sure that they will never have to pay any penalty fees or fines for expired vehicle license discs if they respond to the notifications and timeously make payment.
- Our renewals team provides full administrative support for all licence renewal issues.

## What are the benefits?

- **Relief** - no queues and admin in dealing with the Traffic Department or Post Office.



- **Recoveries** - we protect the members' pockets by making sure that they will never have to pay any penalty fees or fines for expired vehicle licence discs.
- **Representation** - our expert team provides full administrative support for all licence renewal issues.

## How does Vehicle Licence Disc Renewal Portal work?

- You buy the bundle that will suit your requirements.
- You will receive a welcome SMS.
- You will receive login instructions via email to access your Benefits4Me Fines & Licence portal to your email.
- Login to the Benefits4Me Fines & Licence portal.
- Registered members can capture their vehicle licence disc details and current expiry dates.
- 6 weeks prior to the expiry of the licence disc the member receives a notification of the expiry provided the member is still covered.
- The detail of the licence discs that is about to expire is viewable on the member portal including the renewal and delivery costs.
- Member pays the licence disc renewal cost via credit card or secure instant ETF at least 30 calendar days prior to the expiry of the existing disc and captures the deliver address for the renewed disc.

- Provided the member has captured all the required information Vehicle Licence Disc Renewal Portal submits the renewal to the relevant Registering Authority for processing. Once Vehicle Licence Disc Renewal Portal receives the renewed disc it is couriered to the member in time before the old disc expires.

### What are the Service Level Commitments?

Vehicle Licence Disc Renewals will renew the vehicle licence disc and have it delivered before the current disc expires (provided payment was received at least 30 calendar days prior to the expiry of the existing disc).

### Terms & Conditions

- The service is available to active members only and limited to their specified vehicle.
- Licence Disc Renewal services can only be provided once the member has captured the required detail on the portal.
- At the time of the licence renewal, the member must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Vehicle Licence Disc Renewals cannot be held liable for any delays in payment or delays in response to the Members where a licence renewal is blocked due to outstanding traffic fines or outstanding renewals on other vehicles.
- Due to the personal nature of the information, Vehicle Licence Disc Renewals cannot assist in making changes to the member's details on e-natis.
- The License Renewal service is limited to licence renewals within South Africa.
- The License Renewal service does not include Driving Licences.
- Any penalty fees needs to be paid by the member before the licence disc can be renewed. At times these fees are only confirmed after the licence disc has been submitted for processing. Quoted amounts will only be valid for 5 business days.
- Renewal of Vehicle Licence discs that have already expired or expire within 6 weeks of the member capturing the renewal details on their profile do not form part of the service and additional fees will be payable should Vehicle Licence Disc Renewals be requested to assist with the renewal of these.
- This service does not guarantee the performance of the Licensing Department and/or Post Offices or Courier Services.
- Please note that no services will be provided if the members' account is in arrears.
- The standard SLA will not apply for disc renewals that have already expired or are within 4 – 5 weeks of expiry window period.
- Services and rates only apply to privately owned vehicles.
- Foreign Nationals' licence discs renewals may be excluded from the service in some regions.
- Vehicle licence disc renewal cost (cost of the actual renewal) plus vehicle licence disc delivery fees are for the members account.
- Members need to supply all the required document and renewal requirements before making payment

[CLICK HERE TO ACCESS YOUR FINES & LICENCE PORTAL](#)



# BAIL ASSIST

The South African justice system does not differentiate between different types of criminals, when detaining suspects and the criminally accused. Petty offenders and persons arrested for misdemeanours are detained and held in the same facilities and holding cells as career criminals and those categorised as high crimes, such as rapists, murderers and other categories considered hard-core and violent criminals. The risk ratio of first-time offenders, those who cannot afford bail and are suspects in holding cells that are exposed to abuse, crime and violence are especially high that bail assistance is specifically geared to address this.

The Bail Assistance service provides the posting of bail following the arrest of a policy holder/ beneficiary for a lesser offence. Our constitution guarantees the right to freedom and to be presumed innocent until proven guilty in a court of law. You have a right to be granted bail and our service enables you to enforce this constitutional right.

We have a team of qualified legal personnel who would assist with in-depth legal advice and guidance regarding detention and the right to be granted bail. Our team of qualified lawyers, who are available 24/7, dedicated to guide you through this traumatic experience and assist in posting bail.

We have an allocated maximum amount of R3000 available per client, per annum for the purpose of posting bail. This service does not include bail application.

## **The Benefit:**

- Bail beneficiary Member is entitled to be assisted with the posting of bail following your arrest for a minor offence.
- Access to our 24/7 365 days a year call centre manned by qualified lawyers.



- Comprehensive Legal advice on your rights regarding your arrest and bail.
- We will contact your family members to advise them of your arrest and your bail benefit

## **Who may be assisted?:**

- The main member and his/dependents.
- Dependents will include the Spouse and Children who are under the age of 18.
- Children above 18 but less than 25 will be assisted provided that they are still at a tertiary institute.
- The Spouse and the children should be named during registration for them to be assisted.

## **The following cases would be supported:**

- Contempt to court.
- Road traffic offences.
- Driving while under the influence of alcohol.
- Reckless and Negligent driving.
- Common assault.
- Theft where the value of goods is equal or less than an amount of R 3000.
- Fraud where the value of goods is equal or less than an amount of R 3000.
- Possession of drugs.
- Public drinking.
- Public violence.



## Who may benefit?:

Bail Assist member and/or beneficiary, subject to membership fees being paid and up to date.

## Claim Procedure:

Contact our Call Centre and provide the details of your case. When making a claim you should have the following information.

- Membership number or South African Identity number for verification of your assistance.
- Case Number.
- The type of charge.
- The amount of bail that has been set.
- Contact details of the police Station or court.
- Account details where bail money will be deposited.

## What are your Obligations?:

- You will be required to send the original bail receipt to us within 24 hours of your release.
- If you fail to mail the original bail receipt within 24 hours either through registered mail or courier, you will be charged a penalty fee of R300.
- The initial fee of the lawyer attending at the police station and negotiating bail, will be for the account of Legal Panic;
- You will be required to adhere to the bail conditions set for you.
- If you fail to adhere to the conditions set for you and we are unable to recover the bail amount you will be liable for this amount together with any costs that we may incur in recovering same.
- Failure to adhere to the above may result in your future claims being rejected.

## Terms and Conditions:

The bail is refundable only post the court case or court case conclusion.

The individual, regardless of the case outcome, will receive the refund upon providing the original receipt issued to the

individual when the bail was paid.

## This is however subject to terms that does include:

- The individual must honour bail conditions.
- Attend and be present at court appointments.
- Conspires with and directly engages with or attempts to influence witnesses.

Should the individual contravene any of these terms, the money paid for bail would then be forfeit to the State.

## Exclusions:

Matters that are excluded from assistance. We will not provide cover if you are charged with any of the below crimes:

- Treason.
- Child Pornography.
- Child abuse and/or Neglect.
- Assault with Intention to Do Grievous Bodily Harm.
- Robbery (Armed or with aggravating circumstances).
- Dealing in Drugs.
- Murder or attempted murder.
- Rape.
- Subversion.
- Sabotage.
- The crime of which you are charged with is classified as one contemplated in Part II or Part III of Schedule 2 of the Criminal Procedure Act, 51 of 1977.
- Where the charge is outside of RSA.
- Any other matter not listed under supported incidents above.
- The amount of bail exceeds the maximum assistance amount of R 3,000.
- Where the amount of bail exceeds R3, 000, and you are unable to pay the difference.
- Where you previously had a claim, and you did not comply with conditions set for you and we were unable to recover the bail money.

**Email: [info@benefits4me.co.za](mailto:info@benefits4me.co.za)**

**Website: [www.benefits4me.co.za](http://www.benefits4me.co.za)**

**Click here to read the full Terms and Conditions**

**BUY NOW**