

Benefits **4** Me



BENEFITS4ME

ROAD GOLD ASSIST MEMBERSHIP

WELCOME TO YOUR **BENEFITS4ME** MEMBERSHIP

Your Benefits4Me Membership offers you peace of mind in the event of an emergency and gives you access to value-added services when you need it most.

To get the most out of your Benefits4Me Road Gold Assist Membership, read the product wording terms and conditions contained in this brochure.

Benefits  **Me**



MEMBER BENEFITS

Benefits4Me Road Gold Assist

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ROADSIDE ASSISTANCE

Your membership entitles you to a total of 3 Roadside Assistance incidents per annum. Each incident thereafter will be for your own account.

Your annual benefits will apply for a calendar year (January - December), for example subscriptions purchased in April would still be entitled to the full benefit up until December of that calendar year.

Your benefit and subscription run in different cycles and not in the same period. Your annual subscription runs for a 12-month period. Therefore, subscription purchases made in April 2022 will run until April 2023, benefit limits renew at the beginning of each calendar year.

Once your annual subscription expires, you may cancel at any time given one calendar months' notice. If one calendar months' notice is not given, your subscription will continue on a month-to-month basis.

Service Description

Should you find yourself stranded because of a vehicle breakdown, the Call Centre will arrange one of the following services:

The Call Centre provides immediate access to a team of dedicated case managers, together with a national complement of accredited assistance Service Providers who will assist with roadside emergencies. The services are only applicable when the service is requested through the Call Centre. Parts, repairs, maintenance services and such other goods and services as indicated below are not included. The Call Centre may, depending on the circumstances, elect to incur the costs of certain items on the member's behalf and recover such costs from the member.



Please note that this product does not constitute an insurance product and the Call Centre therefore does not in any way indemnify the member against losses, liability, expenses, or damages suffered.

Flat Battery

The Call Centre will arrange to have the vehicle jump started. If the Call Centre cannot resolve the problem at the scene, the vehicle will be towed by an appointed Service Provider to the nearest most appropriate place of repair or safety. This service will be arranged up to a 40km roundtrip (from starting point to the point of dispatch).

Keys locked in Vehicle

The Call Centre will arrange to open the vehicle and retrieve the car keys. If the problem can't be resolved at the scene, additional costs of towing or repairs are not included as part of the services and are for the member's account. This service will be arranged up to a 40km roundtrip. (from starting point to the point of dispatch).

Flat Tyre

The Call Centre will arrange to have the tyre changed using the member's spare tyre. If there is no spare tyre, the Call Centre will arrange for the vehicle to be towed to the nearest approved repairer or fitment centre. These services are offered whether the vehicle breaks down at home or on the road. This service will be arranged up to a 40km roundtrip. (from starting point to the point of dispatch).

Run out of fuel

The Call Centre will arrange for fuel to be delivered to the member. The Call Centre will supply up to 10 litres of fuel for the member's account. This service will be arranged up to a 40km roundtrip (from starting point to the point of dispatch)

Winching/Extracting Assistance

Assistance will be provided for extracting the vehicle when accidentally stuck in a ditch or other inaccessible areas, when such location is within 50 metres of a paved road or highway. This service does not include extraction when driving a vehicle off-road or on unpaved highways. Service Provider rates are charged per hour.

Mechanical and Electrical Breakdown

The Call Centre will tow a vehicle to the nearest franchised dealer (if under warranty) or to the nearest repairer. These services are offered whether your vehicle breaks down at home or on the road up to a 40km roundtrip. (from starting point to the point of dispatch).

Transmission of Urgent Messages

The Call Centre will relay messages of delay or changed arrangements to a nominated family member, employee or business colleague at the member's request.

ROADSIDE TRIP INTERRUPTION SERVICES

Should the member find themselves stranded 100km from home or the office, the Call Centre will arrange one of the following services:

Courtesy Transport

Where the vehicle needs to be towed to a repairer, the Call Centre will arrange for the occupants to be transported to their respective destinations. 24 Hour, Group B rental vehicle can be arranged for the member by the Call Centre. To secure the booking on behalf of the member, the member needs to have a valid driver's licence and credit card.

Should the member choose the car-rental option and continue his or her journey while the vehicle is being repaired, the call centre will arrange 24-hour, group-B car hire to collect the vehicle after the repairs are complete. The cost of fuel will be for the member's account.

OR

Hotel Accommodation

In the event of a breakdown that results in overnight delay, the Call Centre will arrange for one night's hotel accommodation for the driver of the vehicle at one of our preferred providers in the area.

Storage

The Call Centre will arrange for the safe storage of the vehicle overnight, public holidays or weekends where necessary. On the next working day, the vehicle will be relocated to the nearest approved dealer or repairer. Second Tows will be for the member's account (this excludes tows that are a continuation of the first tow due to a vehicle that was towed after-hours / over weekends / public holidays).

ROADSIDE ASSISTANCE TERMS AND CONDITIONS

- For the purposes of these terms and conditions, the "company" is One Loyalty Rewards Pty Ltd, and "Member" is the person who purchased the bundle of products on the Benefits4Me website. The "Call Centre" is the call centre appointed by the company to render the services as part of the membership.
- The towing of the vehicle by the company will be deemed to have been affected on the Terms and Conditions herein contained, based on payment made by the member to the company notwithstanding that the member may not have signed these Terms and Conditions.
- The member agrees that the company

may tow their vehicle to the location provided by the member and if no such location is provided, to an address deemed suitable by the call centre appointed by the company and approved by the member.

- Should the member exceed the benefit limits stipulated, the member undertakes to pay the company's usual charges for such services as indicated by the call centre at the time.
- The member agrees that they will be liable for the storage costs of storing the vehicle daily at the call centre appointed by the company's usual rates, which are available upon request, from the day after the vehicle is towed to the above-mentioned location until the vehicle is removed by the member from such location.
- The member may not raise any claim, dispute, or counterclaim as a reason for deferring payment and the member may not withhold any payment set-off any claim or counterclaim that it may wish to raise against the sum invoiced by the company.
- The member warrants that they are the owner of the vehicle for which the membership was purchased or that the member has the necessary authority, as the agent of the owner, to enter into this agreement and hereby indemnifies the company against any claim of any nature made by any party arising out of or related to the conclusion of this agreement and the vehicle towed.
- The vehicle will be towed at the sole risk of the member who purchased the membership.
- The member hereby exempts the company from and indemnifies the company against all liability of whatsoever nature, arising directly or indirectly from the towing and/or storage of the vehicle.
- This exemption and indemnity includes, but is not restricted to, any liability for

direct and/or consequential loss or damages for personal injury, or damages arising from the loss of the vehicle (or any items contained in the vehicle), the failure to deliver the vehicle adequately or at all, or from or to the correct address, or from any other cause arising, whether any such liability, loss or damage is caused by or arises from breach of contract, negligence or gross negligence, on the part of the company, its servants, agents or employees, or otherwise.

- The member is responsible to remove all valuables from the vehicle before it is towed.
- The company shall only provide refunds for services that have been authorised by us in advance and in accordance with your membership benefit entitlement and limits indicated.

LIMITATION OF LIABILITY AND INDEMNITY

- To the fullest extent permitted by law neither we nor our service providers will be liable for any loss or damage suffered because of any services we or our services providers render or fail to render.
- Services will only be rendered to validated and paid-up members. If services are rendered and your membership is not fully paid up, we reserve the right to bill you directly for the full cost incurred.
- Each service will be managed on an individual basis and is highly dependent on traffic, weather and correct information being received.
- Roadside assistance services are only available if the breakdown occurs in South Africa, Lesotho or Swaziland. The Call Centre will not refund breakdown assistance charges for incidents that occur in any other country.
- The service only extends to the towing of one vehicle and not a trailer, boat or caravan. Multiple tows (e.g., where you need a trailer, boat or caravan towed)

will be for the member's account. Second Tows will be for the member's account (this excludes tows that are a continuation of the first tow due to a vehicle that was towed after-hours / over weekends / public holidays).

- Mechanical Breakdown services are offered whether the vehicle breaks down at home, the office or on the road.
- Battery replacement costs are for the member's account
- Limited to South African territory only
- The additional per kilometre rate is subject to change in accordance with fuel price fluctuations.
- All services must be authorised, arranged and managed by the Call Centre. Any costs incurred through arrangements made by the member without prior authorisation from the Call Centre fall outside of the benefit entitlement.
- In the event of a mechanical or electrical breakdown, the vehicle is to be towed to the closest franchised dealer or repair centre from the scene of the breakdown per the limits specified.
- A member will only be entitled to courtesy transport and overnight accommodation benefits if the vehicle was towed by the Service Provider and when the member is more than 100 km away from his/her permanent place of residence/office.
- An Accident shall be defined as damage to one or more body panels (which will require repair in a body shop) as a result of a collision with another vehicle or object. An accident shall also include instances where the engine catches fire, or where impact with a pothole, kerb or pavement result in damage to the suspension, wheels or undercarriage (and not necessarily the body panels), and where it is clear to the member and the Service Provider that the damage is of an insurable risk nature, irrespective of whether or not the car is insured.

In instances of doubt the Service Provider shall arbitrate on this latter definition. In the event of the accident being caused by mechanical failure, and in essence where the vehicle under these descriptions is non-driveable, the incident will be considered to be an accident.

- The member will be liable for any costs related to the breaking of window glass should there be no other way to gain access to the vehicle to tow.

Exclusions:

- Accident towing
- Vehicles not in a roadworthy condition.
- If the total mass of the vehicle exceeds 3500kgs (including the load on board) a more suitable towing vehicle will be needed and as such the member or driver will be liable for additional tow cost attributed to the towing. This is payable to the Service Provider at the time of incident.
- Where specialised recovery or salvage equipment is needed, the cost of equipment and labour will be for your account.
- If you cancel a tow after we have dispatched a tow vehicle, this will count as an assistance in terms of your Membership entitlement.
- If your vehicle is loaded, we are not responsible for the load and may require you to remove the load before rendering any service
- Taxicabs and limousines, Recreational Vehicles (RVs), camping trailers, travel trailers, or any vehicles in tow.
- Service for any trailer which must be separated from the truck tractor.
- Service to vehicles with expired safety inspection sticker(s), license plate sticker(s), and/or emission sticker(s) where such stickers are required by law.

- Vehicles located at storage facilities.
- Cost of parts, replacement keys, replacement tyres, batteries, fluids, lubricants, cost of installation of products, materials, toll fees, and any additional labour relating to towing.
- Any fees relating to the dismount/mounting of a drive shaft.
- Tyre repair.
- Tyre replacement at any location other than a roadside disablement site.
- Cost of the replacement tyres and its installation.
- All taxes, tolls or fines.
- Non-emergency towing or other non-emergency service including but not limited to mounting or removing of any tyres, snow tyres, off-road tyres, chains, or similar items.
- Shovelling snow from around a vehicle.
- Service when a vehicle is snowbound in unploughed areas such as snowbanks, snowbound driveways, or curb side parking.
- Damage or disablement due to flood, fire, or vandalism.
- Vehicles located at a place of repair.
- Service on a vehicle that is not in a safe condition to be towed or serviced or that may result in damage to the vehicle if towed or serviced.
- Towing done by any towing operator other than a towing operator appointed by the call centre and is a licensed Service Provider
- Vehicle storage charges
- Second tow for the same disablement.
- Towing or extraction as a result of a collision or accident. (Unless otherwise stated).
- Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc.
- Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law.
- Towing for the purpose of disposal (e.g., salvage facility).
- Towing of a vehicle off a boat dock or marina unless such facilities are used for intermodal and ocean freight purposes.
- Transportation for the member to the vehicle for a service or from the vehicle to another destination after the service has been rendered.
- Services may not be requested from a dealer or repair facility.
- Service will not be rendered in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the vehicle in the commission of a crime.
- Repeated service calls for a vehicle in need of routine maintenance or repair.
- Services received independently without prior authorization.
- Vehicle recovery, winching and extraction is excluded from the benefit entitlement and will be charged on a member-to-pay basis.

The Service Provider does not refund:

- Labour, overtime or cellular-phone charges, toll-gate fees, call-out fees, weekend levies, storage charges, hitching/salvage/recovery (defined as an insurable risk related to accessing the

vehicle) fees and the cost of spare parts.

- Repair charges
- Charges for assistance rendered by a private person or any Service Provider unless that Service Provider is appointed by the Call Centre.
- Charges for assistance required due to participation in a motorised-sporting event.

Terms and Conditions

- We provide no warranties in relation to the advice we provide. Any advice or information provided is used and accepted at your own risk. To the fullest extent permitted by law One Loyalty Rewards will not be liable for any loss or damage suffered because of any advice provided or not provide.
- The service is available to all paid-up members.



MEDICAL ASSIST ACCESS



The following benefits are on an access only basis. These services include:

- Emergency telephonic advice and information – 24/7
- Referrals to medical practitioners and facilities
- Liaison with next of kin to keep them informed

In addition to the general medical advice service, medical operators will guide a person through a medical crisis situation involving the member. The member will receive emergency advice or have the necessary support organised, by utilising the 24-hour Contact Centre.

This service includes referrals to Crisis lines in case of:

- Poison Hotline – In House
- Suicide Hotline – Lifeline
- Rape and HIV Counselling
- Family and Domestic Abuse
- Child Abuse
- Bereavement Counselling

For the member's medical aid or own account:

- Emergency medical response to the scene of an incident.

- Emergency medical transportation to the nearest appropriate medical facility.

Please note: Medical Assistance is only valid for emergencies within the borders of South Africa.

Terms and Conditions

- The service is available to all paid-up members.
- We provide no warranties in relation to the advice we provide. Any advice or information provided is used and accepted at your own risk. To the fullest extent permitted by law One Loyalty Rewards will not be liable for any loss or damage suffered because of any advice provided or not provided.



LEGAL ASSIST



Legal Advice Service is a powerful, dynamic product through that, provides a comprehensive legal assistance service to the individual and his/her immediate family.

24-hour Legal Assistance

Legal Advice service is a broad-based legal assistance service provided to the public. Qualified lawyers and legal consultants as well as academics provide the service.

The service comprises:

- A 24-hours telephonic legal advice line.
- A legal document service; and
- A direct legal consultation service.

Advice

Members and their immediate family have on-going access to a 24-hour legal advisory service on any aspect of the law such as criminal law, family law, insurance law, child law, labour law, motor law, etc. The member and his immediate family are entitled to utilize the advice service as frequently as required provided that the assistance shall be furnished to the member directly and only on legal matters pertaining to the member and in his or her personal capacity.

Free standard legal documents

If a member requires a purchase/sale, lease agreement, power of attorney, will, etc, we will provide these free at his or her request. The member will also be advised on the application of each of these documents and the procedures and principles that apply.

30-minute free consultation

This service involves a free initial 30-minute

consultation should any matter require legal action. The member will then be referred to a lawyer who forms part of our national network for a direct free 30-minute consultation.

After the 30-minute consultation the member can then decide whether or not to continue with that specific lawyer's services at a fee structure agreed to between himself and the lawyer. Such fees will be for the member's account. The free 30-minute consultation service is available at a lawyer that is situated within the magisterial district where the member resides. This consultation facility is limited to one consultation per matter.

Legal Assist Terms and Conditions

- The service is available to all paid-up Members and their immediate family.
- The service is available for real-life legal queries only and does not cover academic questions, such as but not limited to assistance with a student's assignment.
- We do not carry out any negotiations with third parties on your behalf.
- We provide no warranties in relation to the advice we provide. Any advice or information provided is used and accepted at your own risk. To the fullest extent permitted by law One Loyalty Rewards will not be liable for any loss or damage suffered because of any advice provided or not provided.

DISCOUNTED FINES ASSIST

Fines Assistance specialises in providing a unique service that is designed to take the hassle out of dealing with traffic fines.

Fines Assistance provides a quick, easy and painless channel to receive fine notifications via email or SMS, and getting your fines paid, with the added benefit of fine reductions for members.

Dealing with municipal and provincial traffic departments can be a complex and arduous process, therefore we use our extensive administrative assistance to simplify the entire process and take the pain away.

Benefits:

- Proactive notification of issued traffic fines once the member has created their profile.
- Easy, no fuss fines payment facility.
- Proof of payment of fines are submitted to the members for use in roadblocks should the need arise.
- Discounts on traffic fines of up to 50%.

What Services are Included?

Your membership of Discounted Fines Assist entitles you to the following service(s):

- Proactive notifications of fines posted onto fines databases that allow automated integration.
- Any discount on fines will be for the benefit of the member.
- No queues or admin burdens in dealing with Traffic Departments.



How does Discounted Fines Assist Portal work?

- You will receive a welcome SMS.
- You will receive login instructions via email to access your Benefits4Me Discounted Fines & Vehicle Licence Disc Renewals portal to your email.
- Login to the Benefits4Me Discounted Fines & Vehicle Licence Disc Renewals portal (<https://benefits4me.claimexpert.site/login>)
- Queries are handled via Support Tickets on the portal.
- Within 1-2 weeks fines issued on your South African ID number posted onto the various fines databases is loaded onto your profile and you receive SMS's and / or email notifications.
- The member can view the fines details on the member portal and use the easy online payment facility to quickly pay your fines.
- Where we negotiate discounts on your behalf you only the discounted amount.
- When new fines are issued on your South African ID number you will receive email and SMS notifications.

Who is entitled to use the Discounted Fines Assist Portal?

An eligible and registered member of Discounted Fines Assist Portal.

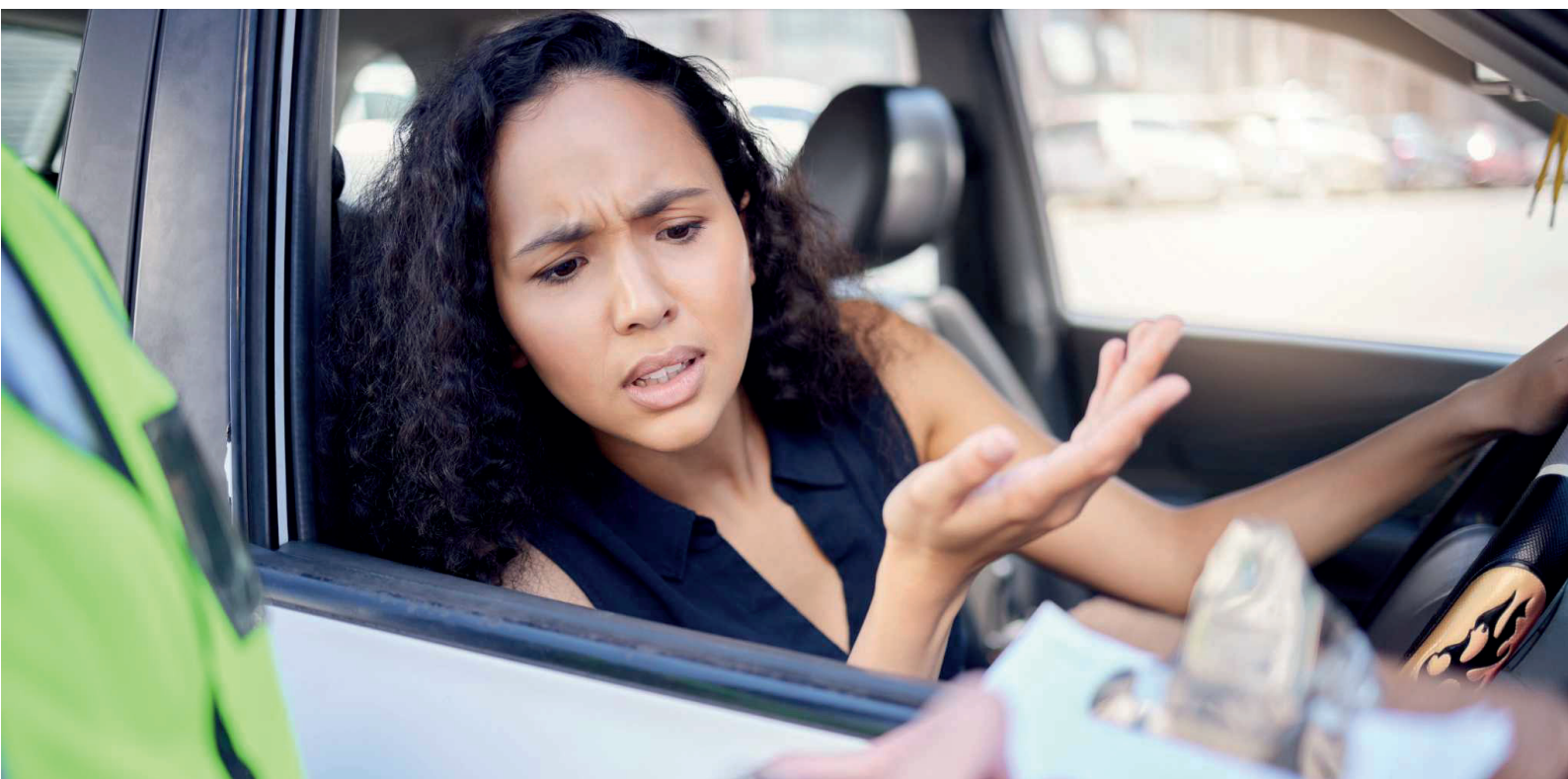
Terms and Conditions

- The service is only available to valid members.
- Fines notifications will only be communicated to the member proactively if they are posted on a fines database that allows integration.
- At the time of the fine, the member must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- The Fine Payment Assistance service does not include AARTO (Administrative

Adjudication of Road Traffic Offences) de-merit points reductions. Fine Assistance cannot assist in getting demerits reduced once the member is issued with a fine.

- The service is limited to traffic fines issued within South Africa.
- Discounts will be applied where possible but are not guaranteed.
- Any penalty fees over and above the fine amount need to be paid by the member and associated costs.
- Discounted Fines Assist Portal does not guarantee the performance of the traffic department.
- Services and rates only apply to privately owned vehicles.

[CLICK HERE TO ACCESS YOUR FINES & LICENCE PORTAL](#)



VEHICLE LICENCE DISC RENEWALS

Vehicle Licence Disc Renewals specialises in supporting members with a no-hassle way of renewing their South African vehicle licence discs. The fact is that all vehicle owners must renew their vehicle licence discs every year. The problem is that there is no reliable, proactive renewal notification and these processes are extremely frustrating and time consuming. These processes can also be costly due to penalties and / or fines for late payment or driving without a valid vehicle licence disc.

Dealing with financial institutions, government departments and parastatals such as Traffic Departments can be a complex and arduous process, therefore we use our extensive administrative expertise to simplify the entire process and really take the pain away.

Your membership of Vehicle Licence Disc Renewals Portal entitles you to the following service(s):

- This service offers members access to a unique service that is designed to take the hassle out of vehicle licence disc renewals.
- Members need to take up a subscription for every vehicle's licence disc renewal they would like covered. One subscription cannot be used for more than one vehicle.
- We protect the members' pocket by making sure that they will never have to pay any penalty fees or fines for expired vehicle licence discs if they respond to the notifications and timeously make payment.
- Our renewals team provides full administrative support for all licence renewal issues.

What are the benefits?

- **Relief** - no queues and admin in dealing with the Traffic Department or Post Office.



- **Recoveries** - we protect the members' pockets by making sure that they will never have to pay any penalty fees or fines for expired vehicle licence discs.
- **Representation** - our expert team provides full administrative support for all licence renewal issues.

How does Vehicle Licence Disc Renewal Portal work?

- You buy the bundle that will suit your requirements.
- You will receive a welcome SMS.
- You will receive login instructions via email to access your Benefits4Me Fines & Licence portal to your email.
- Login to the Benefits4Me Fines & Licence portal.
- Registered members can capture their vehicle licence disc details and current expiry dates.
- 6 weeks prior to the expiry of the licence disc the member receives a notification of the expiry provided the member is still covered.
- The detail of the licence discs that is about to expire is viewable on the member portal including the renewal and delivery costs.
- Member pays the licence disc renewal cost via credit card or secure instant ETF at least 30 calendar days prior to the expiry of the existing disc and captures the delivery address for the renewed disc.

- Provided the member has captured all the required information Vehicle Licence Disc Renewal Portal submits the renewal to the relevant Registering Authority for processing. Once Vehicle Licence Disc Renewal Portal receives the renewed disc it is couriered to the member in time before the old disc expires.

What are the Service Level Commitments?

Vehicle Licence Disc Renewals will renew the vehicle licence disc and have it delivered before the current disc expires (provided payment was received at least 30 calendar days prior to the expiry of the existing disc).

Terms & Conditions

- The service is available to active members only and limited to their specified vehicle.
- Licence Disc Renewal services can only be provided once the member has captured the required detail on the portal.
- At the time of the licence renewal, the member must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Vehicle Licence Disc Renewals cannot be held liable for any delays in payment or delays in response to the Members where a licence renewal is blocked due to outstanding traffic fines or outstanding renewals on other vehicles.
- Due to the personal nature of the information, Vehicle Licence Disc Renewals cannot assist in making changes to the member's details on e-natis.
- The License Renewal service is limited to licence renewals within South Africa.
- The License Renewal service does not include Driving Licences.
- Any penalty fees needs to be paid by the member before the licence disc can be renewed. At times these fees are only confirmed after the licence disc has been submitted for processing. Quoted amounts will only be valid for 5 business days.
- Renewal of Vehicle Licence discs that have already expired or expire within 6 weeks of the member capturing the renewal details on their profile do not form part of the service and additional fees will be payable should Vehicle Licence Disc Renewals be requested to assist with the renewal of these.
- This service does not guarantee the performance of the Licensing Department and/or Post Offices or Courier Services.
- Please note that no services will be provided if the members' account is in arrears.
- The standard SLA will not apply for disc renewals that have already expired or are within 4 – 5 weeks of expiry window period.
- Services and rates only apply to privately owned vehicles.
- Foreign Nationals' licence discs renewals may be excluded from the service in some regions.
- Vehicle licence disc renewal cost (cost of the actual renewal) plus vehicle licence disc delivery fees are for the members account.
- Members need to supply all the required document and renewal requirements before making payment

[CLICK HERE TO ACCESS YOUR FINES & LICENCE PORTAL](#)

BAIL ASSIST

The South African justice system does not differentiate between different types of criminals, when detaining suspects and the criminally accused. Petty offenders and persons arrested for misdemeanours are detained and held in the same facilities and holding cells as career criminals and those categorised as high crimes, such as rapists, murderers and other categories considered hard-core and violent criminals. The risk ratio of first-time offenders, those who cannot afford bail and are suspects in holding cells that are exposed to abuse, crime and violence are especially high that bail assistance is specifically geared to address this.

The Bail Assistance service provides the posting of bail following the arrest of a policy holder/ beneficiary for a lesser offence. Our constitution guarantees the right to freedom and to be presumed innocent until proven guilty in a court of law. You have a right to be granted bail and our service enables you to enforce this constitutional right.

We have a team of qualified legal personnel who would assist with in-depth legal advice and guidance regarding detention and the right to be granted bail. Our team of qualified lawyers, who are available 24/7, dedicated to guide you through this traumatic experience and assist in posting bail.

We have an allocated maximum amount of R3000 available per client, per annum for the purpose of posting bail. This service does not include bail application.

The Benefit:

- Bail beneficiary Member is entitled to be assisted with the posting of bail following your arrest for a minor offence.
- Access to our 24/7 365 days a year call centre manned by qualified lawyers.



- Comprehensive Legal advice on your rights regarding your arrest and bail.
- We will contact your family members to advise them of your arrest and your bail benefit

Who may be assisted?:

- The main member and his/dependents.
- Dependents will include the Spouse and Children who are under the age of 18.
- Children above 18 but less than 25 will be assisted provided that they are still at a tertiary institute.
- The Spouse and the children should be named during registration for them to be assisted.

The following cases would be supported:

- Contempt to court.
- Road traffic offences.
- Driving while under the influence of alcohol.
- Reckless and Negligent driving.
- Common assault.
- Theft where the value of goods is equal or less than an amount of R 3000.
- Fraud where the value of goods is equal or less than an amount of R 3000.
- Possession of drugs.
- Public drinking.
- Public violence.

Who may benefit?:

Bail Assist member and/or beneficiary, subject to membership fees being paid and up to date.

Claim Procedure:

Contact our Call Centre and provide the details of your case. When making a claim you should have the following information.

- Membership number or South African Identity number for verification of your assistance.
- Case Number.
- The type of charge.
- The amount of bail that has been set.
- Contact details of the police Station or court.
- Account details where bail money will be deposited.

What are your Obligations?:

- You will be required to send the original bail receipt to us within 24 hours of your release.
- If you fail to mail the original bail receipt within 24 hours either through registered mail or courier, you will be charged a penalty fee of R300.
- The initial fee of the lawyer attending at the police station and negotiating bail, will be for the account of Legal Panic;
- You will be required to adhere to the bail conditions set for you.
- If you fail to adhere to the conditions set for you and we are unable to recover the bail amount you will be liable for this amount together with any costs that we may incur in recovering same.
- Failure to adhere to the above may result in your future claims being rejected.

Terms and Conditions:

The bail is refundable only post the court case or court case conclusion.

The individual, regardless of the case outcome, will receive the refund upon providing the original receipt issued to the

individual when the bail was paid.

This is however subject to terms that does include:

- The individual must honour bail conditions.
- Attend and be present at court appointments.
- Conspires with and directly engages with or attempts to influence witnesses.

Should the individual contravene any of these terms, the money paid for bail would then be forfeit to the State.

Exclusions:

Matters that are excluded from assistance. We will not provide cover if you are charged with any of the below crimes:

- Treason.
- Child Pornography.
- Child abuse and/or Neglect.
- Assault with Intention to Do Grievous Bodily Harm.
- Robbery (Armed or with aggravating circumstances).
- Dealing in Drugs.
- Murder or attempted murder.
- Rape.
- Subversion.
- Sabotage.
- The crime of which you are charged with is classified as one contemplated in Part II or Part III of Schedule 2 of the Criminal Procedure Act, 51 of 1977.
- Where the charge is outside of RSA.
- Any other matter not listed under supported incidents above.
- The amount of bail exceeds the maximum assistance amount of R 3,000.
- Where the amount of bail exceeds R3, 000, and you are unable to pay the difference.
- Where you previously had a claim, and you did not comply with conditions set for you and we were unable to recover the bail money.

Email: info@benefits4me.co.za

Website: www.benefits4me.co.za

[Click here to read the full Terms and Conditions](#)

BUY NOW